

1 [Contract Amendment - Transdev Services, Inc. - Paratransit Services - Not to Exceed  
2 \$339,102,572]

3 **Resolution approving the 10th Amendment to Contract No. SFMTA-2016-17, Paratransit**  
4 **Broker and Operating Agreement, between the City and County of San Francisco,**  
5 **acting by and through, the Municipal Transportation Agency (SFMTA) and Transdev**  
6 **Services, Inc., to provide paratransit services, to extend the term by two years from**  
7 **June 30, 2026, for a total term from July 1, 2016, through June 30, 2028, and to increase**  
8 **the amount by \$30,831,549 for a total not to exceed amount of \$339,102,572; and to**  
9 **authorize the SFMTA to enter into any amendments or modifications to the agreement**  
10 **that do not materially increase the obligations or liabilities to the City and are**  
11 **necessary to effectuate the purposes of the agreement or this Resolution.**

12  
13 WHEREAS, For the past 47 years, the San Francisco Municipal Transportation Agency  
14 (SFMTA) has contracted out paratransit services to a paratransit broker, who currently  
15 provides door-to-door paratransit van services, manages subcontracts with van and taxi  
16 service providers, monitors service quality, administers client eligibility, manages the sale of  
17 fare instruments; and acts on behalf of the SFMTA as the principal customer service  
18 representative for the paratransit program (SF Paratransit); and

19 WHEREAS, Under Charter, Section 9.118(b), contracts entered into by a department  
20 requiring anticipated expenditures by the City and County of \$10,000,000 or more or having a  
21 term in excess of 10 years, and amendments to those contracts of more than \$500,000 must  
22 be approved by the Board of Supervisors by resolution; and

23 WHEREAS, On June 14, 2016, the Board of Supervisors pursuant to Charter,  
24 Section 9.118(b), and under Resolution No. 244-16 approved Contract No. SFMTA-2016-17  
25 between the SFMTA and Transdev Services, Inc. (Transdev), in an amount not to exceed

1 \$142,902,104, and for a five-year term, from July 1, 2016 to June 30, 2021, with an option for  
2 a five-year extension at the discretion of the Director of Transportation (the Contract); and

3 WHEREAS, On May 4, 2021, the Board of Supervisors pursuant to Charter,  
4 Section 9.118(b), and under Resolution No. 207-21 approved the Sixth Amendment to  
5 Contract No. SFMTA-2016-17, Paratransit Broker and Operating Agreement, with Transdev  
6 Services, Inc., to exercise the option to extend the term by five years to June 30, 2026, and to  
7 increase the amount of the Contract by \$165,368,919 for a total Contract amount not to  
8 exceed \$308,271,023; and

9 WHEREAS, The SFMTA wishes to enter into the Tenth Amendment to the Contract to  
10 extend the Contract two years, for a total term of 12 years, and increase the not to exceed  
11 amount by \$30,831,549 in order to realize negotiated cost reductions and operational  
12 efficiencies; and

13 WHEREAS, Board of Supervisors approval of the amendment is required under  
14 Charter, Section 9.118; and

15 WHEREAS, On December 3, 2025, the SFMTA, under authority delegated by the  
16 Planning Department, determined that the Contract extension is not a "project" under the  
17 California Environmental Quality Act (CEQA) pursuant Title 14 of the California Code of  
18 Regulations, Sections 15060(c) and 15378(b); and

19 WHEREAS, On December 3, 2025, the Planning Department determined that the  
20 Contract extension is not a "project" under the California Environmental Quality Act (CEQA)  
21 pursuant Title 14 of the California Code of Regulations Sections 15060(c) and 15378(b); and

22 WHEREAS, A copy of the CEQA determination is on file with the Clerk of the Board of  
23 Supervisors in File No. 260089, and is incorporated herein by reference; and

24 WHEREAS, On January 6, 2026, the SFMTA Board of Directors adopted Resolution  
25 No. 260106-004, authorizing the Director of Transportation to execute the Tenth Amendment

1 to Contract No. SFMTA-2016-17 with Transdev, subject to approval by the Board of  
2 Supervisors under Charter Section 9.118; and,

3 WHEREAS, The proposed Amendment contained in File No. 260089, is substantially in  
4 final form, with all material terms and conditions included, and only remains to be executed by  
5 the parties upon approval of this Resolution; now, therefore, be it

6 RESOLVED, That the Board of Supervisors hereby approves the Amendment on file  
7 with the Clerk of the Board of Supervisors in substantially the form contained in File  
8 No. 260089; and, be it

9 FURTHER RESOLVED, That the Board of Supervisors authorizes the SFMTA to make  
10 any modifications to the Amendment, prior to its final execution by all parties, that the SFMTA  
11 determines, in consultation with the City Attorney, are consistent with this Resolution, in the  
12 best interest of the City, do not materially increase the obligations or liabilities of the City, are  
13 necessary or advisable to effectuate the purposes of the Amendment or this Resolution, and  
14 are in compliance with all applicable laws, including City's Charter; and, be it

15 FURTHER RESOLVED, That the Amendment shall be subject to certification as to  
16 funds by the City's Controller, pursuant to Charter, Section 3.105; and, be it

17 FURTHER RESOLVED, That within 30 days of the document being fully executed by  
18 all parties, the final document shall be provided to the Clerk of the Board for inclusion in the  
19 official file.



City and County of San Francisco

City Hall  
1 Dr. Carlton B. Goodlett Place  
San Francisco, CA 94102-4689

Tails  
Resolution

File Number: 260089

Date Passed: February 24, 2026

Resolution approving the 10th Amendment to Contract No. SFMTA-2016-17, Paratransit Broker and Operating Agreement, between the City and County of San Francisco, acting by and through, the Municipal Transportation Agency (SFMTA) and Transdev Services, Inc., to provide paratransit services, to extend the term by two years from June 30, 2026, for a total term from July 1, 2016, through June 30, 2028, and to increase the amount by \$30,831,549 for a total not to exceed amount of \$339,102,572; and to authorize the SFMTA to enter into any amendments or modifications to the agreement that do not materially increase the obligations or liabilities to the City and are necessary to effectuate the purposes of the agreement or this Resolution.


February 11, 2026 Budget and Finance Committee - RECOMMENDED


February 24, 2026 Board of Supervisors - ADOPTED

Ayes: 11 - Chan, Chen, Dorsey, Fielder, Mahmood, Mandelman, Melgar, Sauter, Sherrill, Walton and Wong

File No. 260089

I hereby certify that the foregoing Resolution was ADOPTED on 2/24/2026 by the Board of Supervisors of the City and County of San Francisco.

  
Angela Calvillo  
Clerk of the Board

  
Daniel Lurie  
Mayor

2 / 27 / 26  
Date Approved